

LOW HALL

Access Statement

1. Pre-arrival

- You can contact us by telephone, cell phone, e-mail, post or on-line (see Contact Information, section 10).
- We are located in the hamlet of Little Strickland, 3 miles from Shap (Health Centre, Post Office, newsagent, shops, ATM, pubs, café, fish and chips) and 8 miles from the town of Penrith (full town facilities - there are a variety of restaurants, cafes and pubs in Penrith and the surrounding area suiting all tastes and budgets). Further pubs and restaurants are available within 3 to 7 miles.
- We are approximately 20 minutes from either Junction 39 or 40, on the M6 motorway.
- Local buses run infrequently along the A6, 1 mile from the house (but up a steep hill), and provide services to the National Park and surrounding areas.
- The nearest Railway station is in Penrith, we can collect and drop people off, with advanced notice.
- Local taxi services are available and we can assist with pre-ordering for guests.

2. Arrival and Car Parking

- Check-in is usually from 4pm to 11.45pm. If you need an earlier, or very late, check-in time, please contact us a few days before arrival and we will do our best to accommodate this.
- Parking is free within our private off-road car park. There is ample space, which can be used flexibly according to need. Ideally please pull in to the right hand side of the gravel area at an angle with bonnet, or rear end, up against the beech hedge.
- We can assist guests with luggage.
- The car park has a combination of paved and pebbled ground and guests are advised to wear sensible shoes and walk carefully, particularly in wet or icy conditions.

3. Main Entrance Hall

- Our main entrance is directly accessed from the car park; please see the photo above.
- There is a slight slope from the graveled area, up a flagged walk way and, at the doorway, one step of 9cm, as well as a wooden threshold at the bottom of the doorway.
- The front door is 89cm wide.
- The main front door is normally unlocked if we are in, however, please press the bell on the centre of the door upon arrival; do feel free to come in, especially if it is raining.
- Entrance is into our Entrance Hall (W4.4m (max) x L6.4m). It has a slate floor with rugs. There is a water bowl for 4 legged visitors.
- There is a public toilet off this room (not suitable for wheelchairs) there is a grab rail on the wall to the right of the toilet (when seated).
- Seating is available in this room.
- There is a bookshelf, to the side of the entrance door, with a collecting tin for Eden Animal Rescue. We sell our surplus books to help raise money for this valuable local animal shelter, we would suggest £1 for paper backs and £2 for hard backs. Please feel free to leave your books on the shelf to help contribute. <http://www.edenanimalrescue.org.uk>
- The Entrance Hall leads to the Great Hall and main staircase, with the Panel Dining Room beyond. The access is through a small right angled, well lit, passage/internal corridor and passes through two doors – 81cm and 71cm wide. The second door has low head clearance (H1.8m); please mind your head.

4. Public Areas

- Low Hall is arranged over two floors. There is no lift, nor stair lift. The ground floor gives access to the Great Hall and Panel Dining Room.
- All areas are well lit.
- The whole house is centrally heated and has Free Wi-Fi. Cell phone reception is generally good within the house, however, the walls are up to 3 feet thick so reception can sometimes be patchy.
- The stairs, hallways, Panel Dining Room and Great Hall have slate, stone, tile or exposed parquet and wooden floors with rugs.
- The Great Hall has parquet wooden floor, with a large rug, and an open Inglenook fireplace burning wood; it is only to be operated by the owners. Please take great care around the fire.
- The Panel Dining Room has parquet wooden floor, with a rugs and a closed stove, which gets extremely hot when in operation and is only to be operated by the owners.
- Guests have the use of the front garden. This is laid to stone, cobbles and gravel. There are seats and benches (and a smoking pail for cigarette butts), although care must be exercised when wet or icy as it can be slippery.
- Guests can also access the Elizabethan Courtyard, viewed from the rear of the Panel Dining Room, from the wooden door (W78cm) located on the back wall of the Great Hall, through the short house corridor (W1.02m) and out to the right (door W86cm) into an exterior (enclosed) narrow passage way (W75cm). The door into the Courtyard is heavy and the bolt can be stiff. Please do ask for help. There is a stone step with a wooden threshold under the door (Door W97cm, stone threshold H4cm by W55cm). The Courtyard is laid to stone, cobbles and gravel. There are steps, and again care must be exercised when wet or icy, as it can be slippery.
- The guest bedrooms are located on the first floor; they are all en-suite.
- From the Great Hallway 4 wooden stairs (H16cm x D28cm x W1.14m) lead to a half-landing (W1.14m x D128m),
- With a 90 degree turn, a further 13 wooden stairs (H16cm x D28cm x W71.14m) lead from the half landing to the First Floor Landing.
- There is a handrail on the left hand side (going up) of the stairs only. The First Floor Landing gives access to Bedrooms 1, 2 and 3.
- We do not play background music in any area of the house.

5. Great Hall

- The Great Hall is accessed from the Entrance Hall with level entry through two doorways. The second is a narrow stone doorway (W71cm) please take great care as the door has limited head height (H1.8m).
- The Great Hall contains a sofa, various easy chairs, wooden rocking chairs (please take care when using these), books, a sturdy Syrian door coffee table and an Inglenook fireplace, which gets hot when in use and must only be fed by the owners.

6. Panel Dining Room

- Breakfast, and other meals, are served in the Panel Dining Room on the ground floor, accessed from the Great Hall, with a level entry through a doorway 79cm wide. The flooring is again parquet with rugs.
- Our arrangement of antique chairs and tables is fairly flexible and can be moved to suit.
- Breakfast – coffee Nespresso machine, cereals, fresh fruit, juices, milk, and condiments are all laid out of the dresser, please help yourselves. Alternatively, assistance can happily be given as needed. Full English Breakfast can be ordered freshly cooked.
- Dinner, which is optionally available by prior arrangement from the time of booking to not less than 24 hours ahead of your visit, is also served in the Panel Dining Room at 7.00pm. Please talk to us about your requirements.
- Packed Lunches are available with prior notification, not later than the day before; please talk **to**

us about your requirements.

- Please advise any special dietary requirements at time of booking, we will do our very best to accommodate your needs.

7. Bedrooms - General

- At the top of the main stairs, to the left, is a small wooden step of 8.5cm. It is kept illuminated, please take care not to trip on it.
- All bedrooms have central heating; most radiators have thermostatic valves, so the temperature in individual rooms can be controlled. All beds are made up with goose down and feather duvets and pillows, as well as synthetic pillows.
- Synthetic duvets and pillows are available. Please advise at the time of booking if these are preferred.
- Every bedroom has a hospitality tray (with tea, coffee, hot chocolate, milk, sugar, fresh full fat milk and homemade biscuits, a kettle and mugs). A hairdryer and flat screen TV are also available in each bedroom.
- DVD player and a large stock of DVD's are available for guest use, all located in the cupboard in the corner of the Panel Dining Room; please ask for assistance as needed. The DVD player plugs straight into the left hand back-side of the TV. Same location as the USB plug.
- Tumblers, wine and champagne glasses, ice and a corkscrew are available on request.
- Storage space: Each room has a wardrobe, a chest of drawers and a luggage rack.
- Each room has two easy chairs.

8. Bedrooms - specifics

- The three bedrooms on the first floor are accessed via a total of 17 stairs from the Great Hall (see Public Areas).

Room 1

- Large room, 5.6m by 3.9m, excluding en-suite, with UK king size bed (L2.0m by W1.5m by H62cm).
- Entrance doorway is 72cm wide, open access between the bed and furniture / walls.
- En-suite shower room doorway is 76cm wide and opens inwards to the bathroom. The floor is wood, the room is lit by a triple ceiling spot light and a shaving light near the mirror; the window is very small but does open.
- Deep bath, located behind the door, with rain head or hand held shower over the bath (bath edge 56cm high). There is a soft ribbed grip grab rail at the end of the bath.
- Hand basin is at same floor level as bath.
- Toilet is up one step (H15cm), housed within a narrower area (W83cm) and there is an electric heated towel rail.
- The bathroom floor is wood with mats.

Room 2

- Twin bedded room 4.2m by 4.0m, excluding en-suite, with two beds L1.9m by W90cm by H60cm.
- Entrance doorway is 84cm wide, access between the bed and furniture / walls varies between 50cm and 70cm.
- The bedroom floor is carpeted, with rugs.
- En-suite shower room doorway is 84cm wide and opens inwards to the bathroom. The floor is wood, the room is lit by a triple ceiling spot light and a shaving light in the mirror, the window is small but does open.
- Deep bath, with a slider rail shower over the bath (bath edge 61cm high). There is a soft ribbed grip grab rail on the long wall of the bath.
- Open access to the hand basin. The toilet is behind the door. There is an electric heated towel rail.
- The bathroom floor is wood with mats.

Room 3

- Large room, 5.6m by 3.5m, excluding en-suite, with UK king size bed (L2.0m by W1.5m by H70cm).
- Entrance doorway is 84cm wide. Open access between the bed and furniture / walls.
- The bedroom floor is carpeted with rugs.
- En-suite shower room doorway is 84cm wide and opens outwards into the bedroom. The floor is wood. The room is lit by a single ceiling light and a shaving light, near the mirror. The window is very large and has a blind.
- Slider rail shower (shower step 20cm high), one soft ribbed grip grab rail.
- Open access to the toilet and hand basin and there is an electric heated towel rail.
- The bathroom floor is wood with mats.

9. Additional Information

- Children of all ages are welcome at Low Hall. However we do not add additional beds to any of the rooms and the room tariff is not adjusted for children.
- Local tourist information is available and there are leaflets and brochures in the Entrance Hall.
- We do accept dogs and cats, although they must never be left unattended in the house, nor allowed on the furniture or the beds; please crate them or pop them in your vehicle. We have a galvanised bucket in the front garden for bagged pet waste. The back garden is strictly off limits as we have dogs that are accomplished escape artists.
- Smoking anywhere in the house is strictly forbidden. If smoking outside, please also stay away from windows and doors. There is a cigarette butt waste bucket in the front area, please do make use of this if smoking outside the property.
- Mobile phone reception is generally good, although can vary by network and location within the building – where the stonewalls are up to 3 feet deep in places.
- Free Wi-Fi is available to Guests. The signal is generally good throughout the ground and first floor of the building, with the exception of the Entrance Hall and Kitchen. The network name and password are noted in each of the bedrooms and the Great Hall.
- Wireless smoke detectors are located in each of the bedrooms and the public areas and will sound if evacuation is required. If you need assistance in an emergency, or to evacuate, please let us know on arrival.
- The owners' bedroom is listed on the evacuation plan, located on the back of your bedroom door, as number 4. Please get us during the night if assistance is required. We can be contacted at any time by ringing the front door bell.
- Fire extinguishers are located on the ground floor (Great Hall and Entrance Hall) and on the first floor landing, outside Bedroom One and Bedroom Two.
- CO2 extinguishers are located in the Kitchen, the cupboard off the Dining Room and the linen cupboard on the first floor landing, located between bedrooms two and three.

10. Contact Information

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